

DECLARATION AND POWER OF ATTORNEY

hamed inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

"METHOD OF PROVIDING MAINTENANCE SERVICES"

Case No.	P00,1820		, the specificat	ion of which				
	check one)	X v	s attached hereto. vas filed on <u>Mar</u> Application Serial N and was amended on applicable)	lo. <u>09/810,3</u>		 _	·	
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	Number	Country	,	Date				
that of the		plication or	oreign application f n which priority is o)		ventor's c	ertificate h	aving a filing da	nte before
N	Number	Country	D	ate				
	of record in the app	plication, and	tion is material to paten					

⁽²⁾ It refutes, or is inconsistent with, a position the applicant takes in:

⁽i) Opposing an argument of unpatentability relied on by the Office, or

⁽ii) Asserting an argument of patentability.

A prima facie case of unpatentability is established when the information compels a conclusion that a claim is unpatentable under the preponderance of evidence, burden-of-proof standard, giving each term in the claim its broadest reasonable construction consistent with the specification, and before any consideration is given to evidence which may be submitted in an attempt to establish a contrary conclusion of patentability.

And I hereby appoint Messrs. John D. Simpson (Registration No. 19,842), Steven H. Noll (28,982), Brett A. Valiquet (27,841), James D. Hobart (24,149), Melvin A. Robinson (31,870) Mark Bergner (45,877) and all members of the firm of Schiff Hardin & Waite

Telephone: 312/258-5785 Ext. <u>Melvin A. Robinson</u>
my attorneys with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith and direct that all correspondence be forwarded to:

Schiff Hardin & Waite Patent Department 6600 Sears Tower, Chicago, Illinois 60606

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of sole or first inventor, (if any) Mario Cosmas SPIRA Inventor's signature_ Residence Erlangen, Germany Citizenship Germany Post Office Address Christian-Ernst Str. 41 91052 Erlangen, GERMANY Full name of second joint inventor, (if any)_ Inventor's signature Date Residence Vaterstetten. Citizenship Austria Post Office Address Luitpoldring 38 85591 Vaterstetten, Austria Full name of third joint inventor, (if any)_ Günter MENDEN Date Inventor's signature Aeroldsbach, Germany Residence Citizenship German_ Kiefernweg 5 Post Office Address_ 91336 Heroldsbach, GERMANY

Full name of fourth joint invent	or,		
(if any)	Hans KLEMME-WOLFF		
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Citizenship	German /U		<u> </u>
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Full name of fifth joint inventor			
(if any)	Bernhard SOMMER		
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	Kimberley James PFEIFER		
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Inventor's signature		Date	·
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Tost Office Address	Calgary, T3B5C1 Alberta CANADA		
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Full name of eighth joint inven	tor		
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Inventoria signatura		Data	
Inventor's signature			
Residence	Port Coquitlam, British Columbia Canada		
Citizenship	1021 Manage Assessed		
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Full name of ninth joi	nt inventor,		
(if a	ny)	Michael WILCOX	
Invantaria signatura			Date
Inventor's signature Residence		Swanee, Georgia	
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Post Office Address		3928 Windgrove Crossing	
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Full name of tenth joi	nt inventor		
	my)	Giuseppe ZANCOLICH	
Inventor's signature			Date
		Australian	
Post Office Address		11205 Amu Windham AK Master Road	
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Full name of eleventh			
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Inventor's signature			Date
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Post Office Address		49038 Gardener Drive	
		Alpharetta GA 30004	
Full name of twelfth j	oint inventor		
run name of twenting	onit inventor	, Jürgen STÜRICÆD	
(11 &	y)	Jürgen STÜBIGER	1 /
Inventor's signature		Jürgen STÜBIGER AL LICA Erlangen, Germany German	Date $3/10/2001$
Residence		Erlangen, Germany	
Citizenship		German	
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Full name of thirteenth joint in	nventor,		
	Jörg TAUTRIM		
Inventor's signatureResidence	Begkingen, Germany	Date	28.10.2001
Citizenship	German		
Post Office Address	Vor den Mühlen, 19		
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Full name of fourteenth joint			
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Inventor's signature		Date	
Residence	Dorchester, Ontario Canada		
Citizenship	Canada		
Post Office Address	P.O. 18 Dorchester		
	NOL 1G0 Ontario, Canada		

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"METHOD OF PROVIDING MAINTENANCE SERVICES"

Case No.	P00,1820	, tł	ne specification of which
-	check one)	X was filed Applicat	ed hereto. d onMarch 16, 2001, as tion Serial No09/810,351 amended on ble)
I including	hereby state that the claims as an	nt I have reviewed a mended by any ame	and understand the contents of the above identified specification, andment referred to above.
I to be mate 1.56. ¹	acknowledge the	e duty to disclose tability of this app	to the United States Patent Office all information which is known to me lication in accordance with Title 37, Code of Federal Regulations,
before my our invent in the Uni- been pater country fo more than invention l my legal re	or our invention ion thereof or meted States of An ated or made the reign to the Unitwelve months plass been filed in epresentatives or	n thereof, or patent nore than one year patential more than one esubject of an inve- ted States of Amer prior to this applical any country foreign r assigns, except as	
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	umber	Country	Date
hat of the Pi	above listed app rior Foreign App	olication on which polication(s)	oplication for patent or inventor's certificate having a filing date before priority is claimed:
N	umber	Country	Date
eing made of	record in the appli	ication, and	rial to patentability when it is not cumulative to information already of record or with other information, a prima facie case of unpatentability of a claim; or

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Patent Department
6600 Sears Tower, Chicago, Illinois 60606

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Full name of sole of	or first inventor,		
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Inventor's signatur	e		Date
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~		_	
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	•	Erich NIEDERMAYR	
Inventor's signature	e		Date
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_			
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Full name of third	joint inventor, if any)	Günter MENDEN	
Inventor's signature	:		Date
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Citizenship
Post Office Address

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(if any)			
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(if any)	Bernhard SOMMER		
Inventor's signature		Date	
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1 ost Office Address	1210 Wien, Austria		
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Full name of sixth joint inven (if any) Inventor's signature	Perry Michael CAVANAGH	Date	
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Citizenship	Canada		
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1 ost office Address	Calgary, T1Y5G4 Alberta CANADA		
	Calgary, 11150+7110ctia States		
Full name of seventh joint inv	ventor,		
(if any)	Kimberley James PFEIFER		
Inventor's signature		Date	
Citizenship Post Office Address			
Fost Office Address	Calgary, T3B5C1 Alberta CANADA		
	Caigary, 13B3C1 Allocia CAIMADA		
Full name of eighth joint inve	entor.		
(if any)	·		
		Data	
Inventor's signature	Port Coquitlam, British Columbia Cana	Date	
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Full name of ninth joint inv	entor,	
(if any)_	Michael WILCOX	
Inventor's signature	yaskir leads in	Date 07-20-0/
	Swance, Georgia	
Citizenship	US	
Post Office Address	3928 Windgrove Crossing	
	Swanee, GA 30024	
Full name of tenth joint inve	entor,	
(if any)		
Inventor's signature		Date
Residence	Alpharetta, Georgia	
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Post Office Address	11-205 Amli At Masters Road	
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Full name of eleventh joint i		
	Krzysztof GOLY	
Inventor's signature		Date
Residence	Alpharetta, Georgia	
Citizenship	Australian	·
Post Office Address	49038 Gardener Drive	
	Alpharetta GA 30004	
Full name of twelfth joint in	Venter	
(if any)	Jürgen STÜBIGER	
Inventor's signature		Date
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Citizenship	German	
Post Office Address		
	91056 Erlangen Garmany	





Full name of thirteenth join	t inventor.		
	Jörg TAUTRIM		
Inventor's signature		Date	
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Full name of fourteenth join (if any)	nt inventor, Michael TAYLOR		
Inventor's signature		Date	
Residence	Dorchester, Ontario Canada		···
Citizenship	Canada		
Post Office Address	50 10 5		
	P.O. 18 Dorchester		·

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				nited States Patent in accordance with				
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that of the	also identified b above listed ap rior Foreign Ap Number	plication on		on for patent or inv / is claimed: Date	ventor's c	ertificate l	having a fili	ing date before
l being made	(b) Under this sec of record in the ap		-	atentability when it is r			nation already	

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Full name of sole	or first inventor,		
	(if any)	Mario Cosmas SPIRA	
Inventor's signatu	re		Date
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		_	
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1 OST OTHEO TIGOR		91052 Erlangen, GERMANY	
Full name of seco			
	(if any)	Erich NIEDERMAYR	
Inventor's signatu	re		Date
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1 ost office fidal		85591 Vaterstetten, Austria	
Full name of third	l joint inventor,		
	(if any)	Günter MENDEN	
Inventor's signatu	ıre.		Date
Residence		** 111 1 0	
Citizenship		German	
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Full name of fourth joint inventor, Hans KLEMME-WOLFF (if any)_____ Date _____ Inventor's signature_ Dietikon, Germany Residence Citizenship German Post Office Address_ Birmensdorferstr. 30 8953 Dietikon, GERMANY Full name of fifth joint inventor, (if any)_____ Bernhard SOMMER _____Date_____ Inventor's signature_ Wien, Austria Residence Citizenship Austria Gerspergasse 11 Post Office Address_ 1210 Wien, Austria Full name of sixth joint inventor, Perry Michael CAVANAGH_____ (if any)____ Date Inventor's signature_ Calgary, Alberta Canada Residence Canada Citizenship Post Office Address_ 16 Templeby Crescent NE Calgary, T1Y5G4 Alberta CANADA Full name of seventh joint inventor, Kimberley James PFEIFER (if any)_____ Date____ Inventor's signature____ Calgary, Alberta Canada Residence Citizenship Canada 317 Point McKay Gardens, NW Post Office Address Calgary, T3B5C1 Alberta CANADA Full name of eighth joint inventor, David Lesley WILLIAMS (if any)____ Date Inventor's signature_ Port Coquitlam, British Columbia Canada Residence Citizenship

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Inventor's signature_

Post Office Address_

Residence Citizenship

Full name of ninth joint inventor, (if any)		
(II ally)	Michael WILCOX	
Inventor's signature		Date
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Citizenship	770	
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Full name of tenth joint inventor,		
(if any)	Giuseppe ZANCOLICH	
	1)	•
Inventor's signature		Date 07-29-01
Residence/	Alpharetta, Georgia	
Citizenship	Australian	
Post Office Address	11-205 Amli At Masters Road	
	Alpharetta, GA 30005	
Full name of eleventh joint inven		
(if any)	Krzysztof GOLY	
		_
Inventor's signature		Date
Residence		
Citizenship	Australian	
Post Office Address	49038 Gardener Drive	
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Full name of twelfth joint invento		
(if any)	Jürgen STÜBIGER	

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German
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91056 Erlangen, Germany

_Date__



Full name of thirteenth	ı joint inv	rentor,		
		Jörg TAUTRIM		
Inventor's signature			Date	
Residence		Beckingen, Germany	. <u>. </u>	
Citizenship		German		
Post Office Address		Vor den Mühlen, 19		
_		D-66701 Beckingen, Germany		
Full name of fourteent		ventor, Michael TAYLOR		
Inventor's signature			Date	
Residence		Dorchester, Ontario Canada		
Citizenship		Canada	<u> </u>	
Post Office Address		P.O. 18 Dorchester		
		NOL 1G0 Ontario, Canada		

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			ed and understand the contents of the above identified specification, mendment referred to above.
			se to the United States Patent Office all information which is known to me application in accordance with Title 37, Code of Federal Regulations,
before my our inventi in the Unit been paten country for more than invention I	or our invention thereof or noted States of Arted or made the reign to the Untwelve months has been filed in	n thereof, or pat nore than one ye merica more than e subject of an in ited States of An prior to this app n any country fo	ethis invention was ever known or used in the United States of America tented or described in any printed publication in any country before my or tar prior to this application, that the same was not in public use or on sale in one year prior to this application, and I believe that the invention has not inventor's certificate issued before the date of this application in any merica on an application filed by me or my legal representatives or assigns elication, and that no application for patent or inventor's certificate on this areign to the United States of America prior to this application by me or of as identified below:
application		r inventor's cert	enefits under Title 35, United States Code, 119 of any foreign ificate listed below
	umber	Country	Date
that of the Pi		plication on wh	n application for patent or inventor's certificate having a filing date before ich priority is claimed: Date
l	(b) Under this sec		material to patentability when it is not cumulative to information already of record or

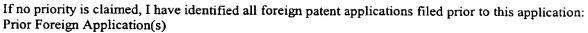
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Full name of sole or first inventor, Mario Cosmas SPIRA (if any) Inventor's signature Date Erlangen, Germany Residence Citizenship Germany Christian-Ernst Str. 41 Post Office Address 91052 Erlangen, GERMANY Full name of second joint inventor, Erich NIEDERMAYR (if any)____ Inventor's signature Date ____ Residence Vaterstetten, Austria Citizenship Austria Luitpoldring 38 Post Office Address_ 85591 Vaterstetten, Austria Full name of third joint inventor, (if any) Günter MENDEN Inventor's signature Date Heroldsbach, Germany Residence Citizenship German Post Office Address_ Kiefernweg 5 91336 Heroldsbach, GERMANY

1
7.

Full name of fourth joint inventor, Hans KLEMME-WOLFF (if any)_____ Inventor's signature_____ Dietikon, Germany Residence Citizenship German Birmensdorferstr. 30 Post Office Address_ 8953 Dietikon, GERMANY Full name of fifth joint inventor, Bernhard SOMMER (if any)_____ Date____ Inventor's signature Wien, Austria Residence Austria Citizenship Post Office Address_ Gerspergasse 11 1210 Wien, Austria Full name of sixth joint inventor, Perry Michael CAVANAGH (if any)_____ ___Date____ Inventor's signature____ Calgary, Alberta Canada Residence Canada Citizenship Post Office Address_ 16 Templeby Crescent NE Calgary, T1Y5G4 Alberta CANADA Full name of seventh joint inventor, Kimberley James PFEIFER (if any)___ Date 07/23 Inventor's signature Residence Calgary, Alberta Canada Canada Citizenship 317 Point McKay Gardens, NW Post Office Address Calgary, T3B5C1 Alberta CANADA Full name of eighth joint inventor, David Lesley WILLIAMS (if any)______ Inventor's signature_ Port Coquitlam, British Columbia Canada Residence Citizenship 1831 Morgan Avenue Post Office Address_

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Full name of ninth joint inventor, (if any) Michael WILCOX Inventor's signature___ ____ Date____ Swanee, Georgia Residence Citizenship US Post Office Address_ 3928 Windgrove Crossing Swanee, GA 30024 Full name of tenth joint inventor, (if any)___ Giuseppe ZANCOLICH Inventor's signature _Date___ Residence Alpharetta, Georgia Citizenship Australian Post Office Address_ 11-205 Amli At Masters Road Alpharetta, GA 30005 Full name of eleventh joint inventor, (if any)____ Krzysztof GOLY Inventor's signature___ _ Date Residence Alpharetta, Georgia Citizenship Australian Post Office Address 49038 Gardener Drive Alpharetta GA 30004 Full name of twelfth joint inventor, (if any)____ Jürgen STÜBIGER Inventor's signature ____Date Residence Erlangen, Germany Citizenship German Post Office Address_ Peter-Vischer-Str. 6 91056 Erlangen, Germany

Full name of thirteenth joint:	inventor,		
(if any)	Jörg TAUTRIM		
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Post Office Address	Vor den Mühlen, 19		
	D-66701 Beckingen, Germany		
Full name of fourteenth joint (if any)	inventor, Michael TAYLOR		
Inventor's signature		Date	
Residence			
Citizenship	Dorchester, Ontario Canada		
D+ Off Add	Canada Canada		
Post Office Address	· · · · · · · · · · · · · · · · · · ·		
Post Office Address	Canada		

E.



DECLARATION AND POWER OF ATTORNEY

MANE MANOW named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

"METHOD OF PROVIDING MAINTENANCE SERVICES"

Case No	o. <u>P00,1820</u>		, the specifi	ication of	which			
	(check one)	X wa	attached hereto as filed on <u>N</u> pplication Seria ad was amended applicable)	<u>Iarch 16,</u> al No	09/810,351	_, as	·	
ncludin	I hereby state that g the claims as an					above identifie	ed specification,	
o be ma	I acknowledge that attended to the paten						which is known to neral Regulations,	ne
our invented in the Upper particular particu	ny or our invention intion thereof or m nited States of An tented or made the foreign to the Uni an twelve months	n thereof, or nore than one nerica more e subject of a ited States of prior to this n any country or assigns, ex	patented or de e year prior to than one year pan inventor's ce f America on a application, an y foreign to the accept as identification	scribed in this application to the relationstate is applicated that no e United Steel below	any printed pub ation, that the sa s application, ar sued before the ion filed by me application for p tates of America	plication in any ame was not in and I believe that date of this apport or my legal reprotection to this apport to the appor	resentatives or assign or's certificate on this pplication by me or	e ot ns
applicat	ion(s) for patent o Prior Foreign Ap	r inventor's			, Omied States	Code, 119 of a	ny foreign	
	Number	Country			Date			
	e also identified b he above listed ap Prior Foreign Ap Number	plication on				certificate havii	ng a filing date befor	æ
peing mad	1 (b) Under this sector of record in the app (1) It establishes, by (2) It refutes, or is in	lication, and itself or in com	nbination with othe	r informatio	n, a <i>prima facie</i> cas		already of record or	

(ii) Asserting an argument of patentability.

⁽i) Opposing an argument of unpatentability relied on by the Office, or

A prima facie case of unpatentability is established when the information compels a conclusion that a claim is unpatentable under the preponderance of evidence, burden-of-proof standard, giving each term in the claim its broadest reasonable construction consistent with the specification, and before any consideration is given to evidence which may be submitted in an attempt to establish a contrary conclusion of patentability.

And I hereby appoint Messrs. John D. Simpson (Registration No. 19,842), Steven H. Noll (28,982), Brett A. Valiquet (27,841), James D. Hobart (24,149), Melvin A. Robinson (31,870) Mark Bergner (45,877) and all members of the firm of Schiff Hardin & Waite

Telephone: 312/258-5785 Ext. Melvin A. Robinson
my attorneys with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith and direct that all correspondence be forwarded to:

Schiff Hardin & Waite
Patent Department
6600 Sears Tower, Chicago, Illinois 60606

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

ruii name of so	or first inven			
	(if any)	Mario Cosmas SPIRA		
Inventor's signa	ature		Date	
•		Christian E-mot Str. 41		
		91052 Erlangen, GERMANY		
			·	
Full name of se	cond joint inve	ntor		
ruit haine of se		Erich NIEDERMAYR		
	(u.,)	Dilett (IDD DIRETTI I		
Inventor's signa	iture		Date	
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Citizenship		Austria		
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		85591 Vaterstetten, Austria		
Full name of the	ind inine income			
run name or m	ird joint invento			
	(11 any)	Günter MENDEN		
Inventor's signa	iture		Date	
Residence		Hamaldahaah Campana		
	dress	Kiefernweg 5		
		91336 Heroldsbach, GERMANY		

Full name of fourth joint inventor,		
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Inventor's signature		_Date
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Full name of fifth joint inventor,		
(if any)	Bernhard SOMMER	
(II ally)	Definate Solvinier	
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Citizenship	Assatzia	
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(if any)	Perry Michael CAVANAGH	
, ,,		
Inventor's signature		_Date
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Citizenship	Canada	
Post Office Address	16 Templeby Crescent NE	· · · · · · · · · · · · · · · · · · ·
	Calgary, T1Y5G4 Alberta CANADA	
Full name of seventh joint invento		
(if any)	Kimberley James PFEIFER	-
T		
Inventor's signature	Calgary, Alberta Canada	
Residence	Canada Canada	
Citizenship		
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•		
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(if any)	David Lesley WILLIAMS	
(II any)	David Lesiey WILLIAMS	
Inventor's signature		Date
Residence	Port Coquitlam, British Columbia Canada	
Citizenship	1 OIL COQUINGING DITION COMMINGE CAMAGE	
Post Office Address	1831 Morgan Avenue	
1 OSt Office Address	Port Coquitlam, V3C1J8, British Columbia	CANADA
	- C. Coquition - D O I O I D I MICH C STUTION	

Full name of ninth joint inven	tor,	
(if any)		
Inventoria signatura		
Inventor's signature Residence	Swance Goorgie	Date
Citizanahin	TIG	
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	3928 Windgrove Crossing Swanee, GA 30024	
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Inventor's signature		Date
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Citizenship	Australian	
	11-205 Amli At Masters Road	
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Full name of eleventh joint inv (if any)	Krzysztof GOLY	
Inventor's signature	Al	Date 7/25/200
Residence	Alpharetta, Georgia	
Citizenship \	' Australian	
Post Office Address	49038 Gardener Drive	
	Alpharatta C.A. 20004	
	•	
Full name of twelfth joint inve	ntor,	
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Inventor's signature		Date
Residence Citizenship	Erlangen, Germany	
Citizenship	German	
Post Office Address	Peter-Vischer-Str. 6	
	91056 Erlangen, Germany	

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Full name of thirte	enth joint in	eventor.		
		Jörg TAUTRIM	· · · · · · · · · · · · · · · · · · ·	
Inventor's signatur	·e		Date	
Residence		Beckingen, Germany		
Citizenship	· -	German	·	
Post Office Addre	SS	Vor den Mühlen, 19		
		D-66701 Beckingen, Germany		
Full name of fourt	eenth joint i	nventor,		
((if any)	Michael TAYLOR		· · · · · · · · · · · · · · · · · · ·
Inventor's signatur	·e		Date	
Residence		Dorchester, Ontario Canada		
Citizenship		Canada		
Post Office Addre	SS	P.O. 18 Dorchester		
		NOI 1G0 Ontario Canada		

•



DECLARATION AND POWER OF ATTORNEY

named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

"METHOD OF PROVIDING MAINTENANCE SERVICES"

Case No	P00,1820	, the spec	rification of which	
•	check one)	Application Se	eto. March 16, 2001 crial No. 09/810,351 ded on	_, as
		at I have reviewed and un nended by any amendmen		above identified specification,
				all information which is known to me 7, Code of Federal Regulations,
before my our invention the Unit been patent country for more than invention l	or our invention thereof or mated States of An ated or made the reign to the Unitwelve months that been filed in	n thereof, or patented or nore than one year prior to nerica more than one year e subject of an inventor's ited States of America or prior to this application,	described in any printed pul o this application, that the s r prior to this application, a certificate issued before the an application filed by me and that no application for p the United States of Americ	sed in the United States of America olication in any country before my or ame was not in public use or on sale and I believe that the invention has not a date of this application in any or my legal representatives or assigns patent or inventor's certificate on this a prior to this application by me or
applicatior	•	r inventor's certificate lis	nder Title 35, United States sted below	Code, 119 of any foreign
	lumber	Country	Date	
that of the P		plication on which priori		certificate having a filing date before
1	(b) Under this sect	tion, information is material to	patentability when it is not cumul	ative to information already of record or

(ii) Asserting an argument of patentability.

being made of record in the application, and

⁽¹⁾ It establishes, by itself or in combination with other information, a prima facie case of unpatentability of a claim; or

⁽²⁾ It refutes, or is inconsistent with, a position the applicant takes in:

⁽i) Opposing an argument of unpatentability relied on by the Office, or

A prima facie case of unpatentability is established when the information compels a conclusion that a claim is unpatentable under the preponderance of evidence, burden-of-proof standard, giving each term in the claim its broadest reasonable construction consistent with the specification, and before any consideration is given to evidence which may be submitted in an attempt to establish a contrary conclusion of patentability.

And I hereby appoint Messrs. John D. Simpson (Registration No. 19,842), Steven H. Noll (28,982), Brett A. Valiquet (27,841), James D. Hobart (24,149), Melvin A. Robinson (31,870) Mark Bergner (45,877) and all members of the firm of Schiff Hardin & Waite

Telephone: 312/258-5785 Ext. Melvin A. Robinson
my attorneys with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith and direct that all correspondence be forwarded to:

Schiff Hardin & Waite Patent Department 6600 Sears Tower, Chicago, Illinois 60606

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of sole or first inventor, Mario Cosmas SPIRA (if any) Date _____ Inventor's signature___ Erlangen, Germany Residence Germany ____ Citizenship Christian-Ernst Str. 41 Post Office Address___ 91052 Erlangen, GERMANY Full name of second joint inventor, Erich NIEDERMAYR (if any)_____ Inventor's signature_ Vaterstetten, Austria Residence Austria Citizenship Luitpoldring 38 Post Office Address_ 85591 Vaterstetten, Austria Full name of third joint inventor, Günter MENDEN (if any)_____ Date Inventor's signature___ Heroldsbach, Germany Residence German Citizenship Kiefernweg 5 Post Office Address___ 91336 Heroldsbach, GERMANY

Full name of four			
	(if any)	Hans KLEMME-WOLFF	
T			Date
.		Dietikon, Germany	
Post Office Addre	ess	8953 Dietikon, GERMANY	
		6933 Dietikoli, GERWANI	
Full name of fifth	joint inventor,		
	(if any)	Bernhard SOMMER	
	` */		•
Inventor's signatu	re		_Date
Residence		Wien, Austria	
Citizenship		Austria	
Post Office Addre	ess	Gerspergasse 11	· · · · · · · · · · · · · · · · · · ·
		1210 Wien, Austria	
Full name of sixth		T. M. L. L. CAWANAGU	
	(if any)	Perry Michael CAVANAGH	
Inventor's signatu	re		_Date
		Calgary, Alberta Canada	
Citizenship		Canada	
Post Office Addr	ess	16 Templeby Crescent NE	
1 030 0 11100 11001		Calgary, T1Y5G4 Alberta CANADA	
Full name of seve	enth joint invento	r,	
	(if any)	Kimberley James PFEIFER	
Inventor's signatu	ITA		Date
Residence		Calgary, Alberta Canada	
A		Canada	
Post Office Addr		317 Point McKay Gardens, NW	
rost Office Addi	C33	Calgary, T3B5C1 Alberta CANADA	
		lh: *	
Full name of eigh	th joint inventor	165116	
run name or eigi	(if any)	David Lesley WILLIAMS	
Inventor's signati	ire A	Mitter	Date JULY 20/2001
Residence		Port Coquitlam, British Columbia Canada	
Citizenship	CA	WADA	
Post Office Addr	ess	1831 Morgan Avenue	
1 331 311100 11000		Port Cognitlam V3C118 British Columbia	CANADA

* NOTE: NAME CHANGE.

	•		
Full name of ninth joint inve	ntor,		
(if any)	Michael WILCOX		
Inventor's signature		Date	
Residence	a	Datc	
Citizenship	US		
Post Office Address			
	Swanee, GA 30024		
Full name of tenth joint inve	ntor		
(if any)	·		
Inventor's signature		Date	
Residence	Alpharetta, Georgia		
Citizenship	A A 11		
Post Office Address	11-205 Amli At Masters Road		
	Alpharetta, GA 30005		
Full name of eleventh joint in	iventor.		
	Krzysztof GOLY		
Inventor's signature		Date	
Residence			
Citizenship			
Post Office Address	49038 Gardener Drive		
<u></u>	Alpharetta GA 30004		
Full name of twelfth joint inv	ventor,		
(if any)	Jürgen STÜBIGER		
Inventor's signature		Date	
Residence	Erlangen, Germany		
Citizenship	German		
Post Office Address	Peter-Vischer-Str. 6		
<u></u>	91056 Erlangen, Germany		

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Full name of thirteenth	joint inver	ntor,		
		Jörg TAUTRIM		
Inventor's signature			Date	
Residence		Beckingen, Germany		
Citizenship		German	- <u> </u>	
Post Office Address		Vor den Mühlen, 19		
		D-66701 Beckingen, Germany		
Full name of fourteent		entor, Michael TAYLOR		
(II al	іу)	Witchael TATLOR		
Inventor's signature			Date	
Residence		Dorchester, Ontario Canada		
Citizenship		Canada		
Post Office Address		P.O. 18 Dorchester		
		NOL 1G0 Ontario, Canada		

DECLARATION AND POWER OF ATTORNEY

low named inventor, I hereby declare that:

P.

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

"METHOD OF PROVIDING MAINTENANCE SERVICES"

Case No.	P00,1820	, the spec	cification of which		
•	check one)	Application Se	361 16 0001	_, as 	
I including	hereby state the	at I have reviewed and un mended by any amendmer	derstand the contents of the nt referred to above.	above identified specification,	
I to be mate 1.56. ¹	acknowledge tl rial to the pater	he duty to disclose to the latest application	United States Patent Office and in accordance with Title 3	all information which is known to 7, Code of Federal Regulations,	me
before my our invention the Unit been paten country for more than nvention had been pagal re-	or our invention on thereof or need States of Arted or made the reign to the Unitwelve months has been filed in presentatives of	on thereof, or patented or on the than one year prior to merica more than one year e subject of an inventor's of ited States of America on prior to this application, an any country foreign to the assigns, except as identification or the subject of the subject is the subject of the subject is the subject in the subject i	described in any printed pub to this application, that the sa r prior to this application, an certificate issued before the an application filed by me cand that no application for p the United States of America	sed in the United States of Americ plication in any country before my ame was not in public use or on sand I believe that the invention has date of this application in any or my legal representatives or assipatent or inventor's certificate on the prior to this application by me or	or ale not gns
pplication	(s) for patent o	or inventor's certificate list	ted below	Code, 119 of any foreign	
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hat of the a	so identified be above listed app ior Foreign Ap amber	plication on which priorit	ion for patent or inventor's c y is claimed: Date	certificate having a filing date before	ore
eing made of (1)	record in the app	lication, and itself or in combination with oth	natentability when it is not cumulationer information, a prima facie case	tive to information already of record or	

It refutes, or is inconsistent with, a position the applicant takes in:

⁽i) Opposing an argument of unpatentability relied on by the Office, or

⁽ii) Asserting an argument of patentability.

A prima facie case of unpatentability is established when the information compels a conclusion that a claim is unpatentable under the preponderance of evidence, burden-of-proof standard, giving each term in the claim its broadest reasonable construction consistent with the specification, and before any consideration is given to evidence which may be submitted in an attempt to establish a contrary conclusion of patentability.

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Telephone: 312/258-5785 Ext. <u>Melvin A. Robinson</u>
my attorneys with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith and direct that all correspondence be forwarded to:

Schiff Hardin & Waite Patent Department 6600 Sears Tower, Chicago, Illinois 60606

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

run name of sole of	iirsi inveni	or,		
(if	any)	Mario Cosmas SPIRA		
Inventor's signature			n .	
		F1 0	Date	
				
Citizenship		Germany	·	
Post Office Address_		Christian-Ernst Str. 41		
		91052 Erlangen, GERMANY		
Full name of second	ioint inven	tor		
		Erich NIEDERMAYR		
(11.		DIKI NIEDERMATK		
Inventor's signature_			Date	
		Austria		
Post Office Address		Turismalahima 20		
		85591 Vaterstetten, Austria		
Full name of third joi	nt inventor	•		
(if a	any)	Günter MENDEN		
•				
Inventor's signature_			Date	
D ' 1		** *** * **		
Citizenship		~		
Post Office Address_		Viofarnavoa 5		
_		91336 Heroldsbach, GERMANY		
				

Full name of fourth joint inventor,		
(if any)		
Inventor's signature		Date
Residence	Dietikon, Germany	
Citizenship		
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Full name of fifth joint inventor,		
(if any)	Bernhard SOMMER	
Inventor's signature		Date
Residence	Wien, Austria	
Citizenship	Austria	
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	1210 Wien, Austria	
Enlinement of single initiations and		
Full name of sixth joint inventor,	Down Michael CAMANACIT	
(if any)	Perry Michael CAVANAGH	
Inventor's signature		_Date
Residence	Calgary, Alberta Canada	Date
Citizenship	Canada	
Post Office Address	16 Templeby Crescent NE	
	Calgary, T1Y5G4 Alberta CANADA	
Full name of seventh joint inventor		
(if any)	Kimberley James PFEIFER	
Y		
Inventor's signature Residence	C-1 All - A C 1	_Date
C'4' 1'	Calgary, Alberta Canada Canada	
Post Office Address		
ost Office Address	Calgary, T3B5C1 Alberta CANADA	
	Calgary, 13B3C1 Alberta CANADA	
Full name of eighth joint inventor,		•
- ·	David Lesley WILLIAMS	
Inventor's signature		_Date
Residence	Port Coquitlam, British Columbia Canada	
Citizenship		
Post Office Address		
	Port Coquitlam, V3C1J8, British Columbia	CANADA

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/· c	
(if any	y) Jörg TAUTRIM
Inventor's signature	Date
Residence	Beckingen, Germany
Citizenship	German
Post Office Address	Vor den Mühlen, 19
	D-66701 Beckingen, Germany
Full name of fourteenth	
(if an	y) Michael TAYLOR
(if an	Michael TAYLOR Date Aug 01/01
(if any	y) Michael TAYLOR
	Michael TAYLOR Date Aug 01/01
(if any Inventor's signature Residence	Michael TAYLOR Date Aug 01/01 Dorchester, Intario Canada Date Aug 01/01





IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT:

Mario C. SPIRA et al.

GROUP ART UNIT: 2167

SERIAL NO.:

09/810,351

EXAMINER:

FILING DATE:

March 16, 2001

INVENTION:

METHOD OF PROVIDING MAINTENANCE SERVICES

AFFIDAVIT

- 1. My name is Melvin A. Robinson and I am an attorney of record in the above-identified application. I state that the following information is from my own first hand knowledge of the facts.
- 2. I have personally attempted to obtain the signature of the inventor Perry Cavanaugh on the Declaration and Power of Attorney form for the present application. In particular, I have mailed the specification, claims, abstract, drawings, assignment form and declaration and power of attorney form to Mr. Cavanaugh for signature at his last known address in a letter dated July 17, 2001. A copy of my letter is attached showing Mr. Cavanaugh's last known address. These papers were not returned.
- 3. I have contacted by telephone Mr. Kimberley James Pfeifer, an inventor in this application and a co-worker of Mr. Cavanaugh's at the Siemens facility in Calgary, Canada. I was told by Mr. Pfeifer that Mr. Cavanaugh left the employ of Siemens and that he had great animosity toward the company. I was also told that I should not expect to get Mr. Cavanaugh to sign and return any paper on behalf of the Siemens company as he most likely threw the papers away.
- 4. I located Mr. Cavanaugh's current employer in Calgary, Canada and left a telephone message for Mr. Cavanaugh to call me back and asked that he sign and return the papers. He did not return my call.
- 5. I sent Mr. Cavanaugh another set of application papers for signature with a letter of October 12, 2001. A copy of my letter is attached. These papers have not been returned.

6. In light of the foregoing, I have concluded that Mr. Cavanaugh has refused to sign the present application.

Respectfully submitted,

Melvin A. Robinson (Reg. No. 31,870)

Schiff Hardin & Waite
Patent Department
6600 Sears Tower

Chicago, Illinois 60606 Telephone: 312-258-5785

ATTORNEY FOR APPLICANT

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to:

U.S. Patent and Trademark Office
P.O. Box 2327
Arlington, VA 22202

on November 30, 2001.